

Connecting communities and critical infrastructure





**Operating across the telecoms,
digital, and power infrastructure
sectors, we offer our clients a range
of integrated turnkey solutions that
enable communities to thrive.**

United Living Group

We are a dynamic and growing business dedicated to partnering with our clients to improve the utility and social housing infrastructure that is essential to communities across the UK.

Our work plays an important role in achieving the UK's net zero ambitions. We deliver infrastructure that supports the energy transition, improve the energy efficiency of thousands of homes, and address industry skills gaps by providing formal qualifications and training in the net zero space.

“ Our mission

At United Living, our mission is to be the partner and employer of choice for designing, building, maintaining, and connecting communities, and critical infrastructure to create a more sustainable and inclusive society.

Our values



Excellence



Integrity



Collaboration



Agility



What we do

United Living Group is comprised of four complementary businesses. All dedicated to realising our vision of creating a connected, sustainable future.

1800

employees

£627m

revenue

100+

clients



Infrastructure Services designs, builds and maintains critical energy and water infrastructure for the UK's largest network owners and operators. Its work supports the requirement for innovative solutions to support the energy transition.



Property Services revitalises homes and communities through the regeneration of living spaces. From delivering large programmes of work for social housing providers to ensuring the highest building safety standards, it provides a range of services for public sector clients.



New Homes works collaboratively with registered partners, local authorities, and private developers to provide much-needed high-quality, affordable homes for people to live and grow.



Connected has a proven track record in fixed-line and wireless telecom infrastructure, the business has more recently entered the power market, providing comprehensive power services to meet the evolving needs of modern infrastructure.



GTEC is a leading training provider, specialising in the net-zero space and Heatly, a digital tool that makes heat pump system design, surveying and installation easier.



PiLON is an award winning, leading property services business operating in the social housing sector.

Watch our company video

Watch our corporate video by using the QR code or link to find out what we do and how we are redefining the way sustainable development is delivered across the UK.

<https://tinyurl.com/5n8udj5n>



United Living Connected



320+ full time,
PAYE industry
professionals



80+ engineers
(covering all
disciplines)



40+ fixed line
fibre installation
and testing
experts



300+ approved
and trusted
suppliers

Our national footprint

- 15,750 sq. ft. warehouse and distribution centre with a nationwide logistics network
- Dedicated stores managers per workstream to control asset allocation
- 10 office locations across the UK providing nationwide footprint and accessibility
- Power division established in 2023 - SPEN framework secured April 2024
- NERS Accredited up to 132kV in March 2024
- In-house training centre

Our key customers



Our accreditations



Building a connected future

We connect people through fixed-line and wireless telecom infrastructure, ensuring seamless communication and access to information for all.

At United Living, we have one of the largest specialist in-house teams for project management, acquisition, design, construction, and maintenance in the UK. With extensive experience and a proven track record in large-scale end to end programmes, we work with all major operators and vendors to deliver and maintain critical digital infrastructure. We deliver over 2000 jobs per year, and our success lies in building long standing, collaborative relationships with our customers.

Our culture is rooted in excellence. We are data driven to identify areas of improvement, rather than benchmarking against our peers. As a result, we consistently outperform our competitors, and deliver approximately 20% more volume.

We believe in effective communication, prioritising data-driven strategies, and foster a collaborative, customer-centric approach. We employ innovative processes that are cost and time-effective, with a strong emphasis on prioritising health and safety. Our dedication to continuous improvement drives us to continually explore new methods for driving efficiency and achieving high performance.

We are dedicated to delivering exceptional results and exceeding expectations, and we play a crucial role in enabling communities to thrive in today's digital age.



Connecting people through fixed-line and mobile infrastructure

Proven track record

Acquisition

Legally acquiring rights and planning consent for various infrastructure rollouts.

Design

Managing and delivering all aspects of the design phase, with expertise in handling large-scale projects.

Construction

Experienced in successfully delivering safe and quality projects across all elements of the construction phase.

Maintenance

Specialising in maintaining secure wireless and FTTP networks.

Fixed line

Covering all aspects of design, permitting, civil works, fibre installation, testing and commissioning for FTTP service providers.



Tailored power solutions for every sector

Whether delivering bespoke private HV networks, supporting renewable energy connections, or executing large-scale utility infrastructure projects, ULC provides cost-effective, future-proofed power solutions to support the UK's energy transition.

As an Independent Connection Provider (ICP), we specialise in the design, construction, and maintenance of electrical networks up to 132kV. As a National Electricity Registration Scheme (NERS) accredited provider, we offer a fully compliant and safety-driven approach to power distribution, grid connections, and energy infrastructure projects. Our capabilities include:

- **Grid connections & network upgrades** – Delivering new and upgraded high-voltage (HV) and low-voltage (LV) connections for commercial, industrial, and infrastructure projects.
- **Full design & engineering services** – Developing concept-to-delivery solutions, ensuring compliance with DNO and IDNO requirements.
- **Cable jointing & termination** – Providing expert jointing services for underground and overhead networks up to 132kV with fully certified HV and LV jointers.
- **Substation & switchgear installation** – Designing and constructing substations, transformers, and switchgear solutions for efficient power distribution.
- **Overhead line & underground cabling** – Installing, upgrading, and maintaining power transmission and distribution networks.
- **Civils & enabling works** – Delivering civil engineering services including trenching, ducting, reinstatement, and structural foundations for power assets.
- **Testing, commissioning & maintenance** – Ensuring power assets are installed, tested, and maintained to the highest standards for long-term reliability and performance.



Comprehensive EV infrastructure solutions

We specialise in designing, constructing, and maintaining cutting-edge electric vehicle (EV) charging infrastructure to support the transition to sustainable transportation.

We work closely with our clients' preferred design teams and Distribution Network Operators (DNOs) to develop customised EV charging solutions. Whether single charging points or multi-site EV charging networks are required, we ensure the most cost-effective, efficient, and scalable approach to meet your operational demands. From smart energy management systems to battery storage integration, we future-proof our solutions to align with sustainability goals and net zero strategies.

End-to-end project delivery

We offer a fully integrated end-to-end service, managing the entire EV infrastructure lifecycle to ensure seamless delivery and long-term reliability. Our expertise covers:

- Site assessments and feasibility studies to determine the most efficient and cost-effective solutions.
- Civil and electrical engineering design for EV charging infrastructure, including grid connections and power distribution.
- Installation of EV charging points for light vehicles, HGVs, buses, and fleet operations, with ongoing maintenance and remote monitoring to ensure optimal charger performance and operational reliability.

Specialist in-house expertise

Our dedicated team of industry professionals include electrical designers, civil engineers, commissioning specialists and project managers. By keeping all expertise in-house, we provide a single point of contact, streamlining project management and delivering seamless, compliant, and future-proof infrastructure solutions.



Together we achieve more

For further information on how
United Living can help please contact:



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